

## Innovation though collaboration



Working Together to Build a Smarter Planet

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Dedication to every client's success.

Innovation that matters—for our company and for the world. Trust and personal responsibility in all relationships.

IBM has 425,000 employees worldwide



IBM in 170 countries

22% of IBM's revenue in growth market countries; growing at 16% in 2011



Number 1 in patent generation for 18 consecutive years; 5,896 US patents awarded in 2010

# 2011 Financials

- Revenue \$ 106.9B
- Net Income \$ 16.3B
- **EPS \$ 13.44**
- Cash Flow \$16.6B





The Smartest Machine On Earth

around the globe 100 Years of Business & Innovation





9 time winner of the President's National Medal of Technology & Innovation - latest award for Blue Gene Supercomputer

5 Nobel Laureates





More than 40% of IBM's workforce conducts business away from an office



"Let's Build a Smarter Planet"





















## **History of Innovation at IBM**



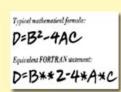
1944: Mark 1



1948: SSEC



1956: RAMAC



1957: FORTRAN



1966: One-Device Memory Cell



1967: Fractals



1970: Relational Database



1971: Speech Recognition



1973: Winchester Disk



1979: Thin Film Recording Heads



1980: RISC



**Nobel Prizes** 



1994: SiGe



1993: RS/6000 SP 1996,97: Deep Blue



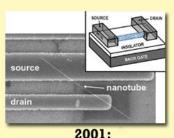
e 1997: Copper Interconnect Wiring



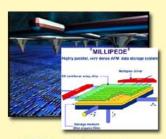
1998: Silicon-on-Insulator



1998: Microdrive



Nanotube Transistor



2002: Millipede



2002: Molecule Cascade Logic Circuit



2004: Blue Gene/L
The fastest supercomputer
in the world











## **Over 60 Years of Collaborations with Universities**

COLUMBIA UNIVERSITY
IN THE CITY OF NEW YORK

**1945:** IBM Research born in cooperation w/ Columbia University



**1951:** PhD Fellowship Program launched



1945

2002: Virtual Computing Lab Initiative ( VCL ) created at NC State



1983:
Faculty
Award
Program
launched

**1985:** Shared

Univ Research

(SUR) Program

launched



**1990:** First Center For Advanced Studies ( CAS ) opens in Toronto CA



**1997:** First ACM

Int'l Collegiate

**Programming** 

Contest (ACM ICPC)

held

1980

2003: IBM and leading universities pioneer the discipline of Services Science, Management &



**2004:** Launch of the Academic Initiative (AI) providing free IBM SW to the academic community



IBM ACADEMIC INITIATIVE

2006: Open Collaborative Research ( OCR ) award program launched

Bringing great minds together for the greater good



2010

CCNI Comparison Consts Innovations

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2007: IBM, RPI and State of NY form CCNI; A \$100M publicprivate partnership

2008: Award programs innovated with introduction of Named Awards for outstanding achievers





2009: IBM Cloud Academy launched as a forum for Higher Educ to create & share cloud based technologies









Watson





#### **Brand Building / Showcase Centers**



VIRTUAL COMPUTING LAB
powered by NCSTATE 's Virtual Computing Platform NORTH CAROLINA STATE UNIVERSITY

UNIVERSITY of CALIFORNIA

Almaden Austin

**IBM Global** Research Labs

> **IBM Smart Planet Solutions**

Zurich

Haifa

China

Tokyo

**IBM Platforms** 

**Mega Scale Centers of Competency** 











Sci Net Consortium

#### **Grand Challenge Centers**













Services Research Institute



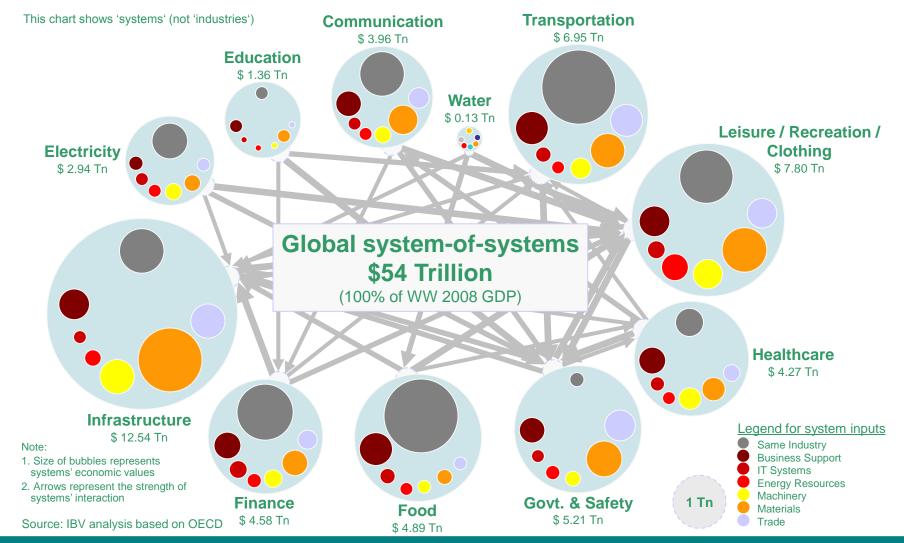
On Campus Collaborations

Collaboration Lab



**Collaboratory for Services Science** 

# Our planet is a complex, dynamic, highly interconnected \$54 Trillion system-of-systems (OECD-based analysis)



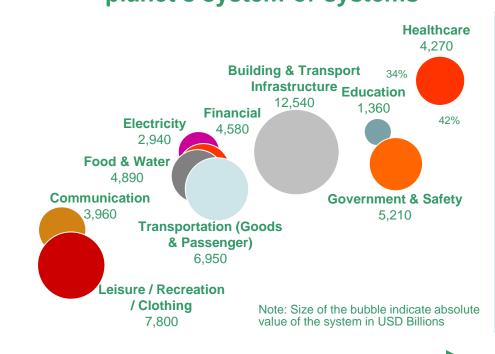


# Economists estimate, that all systems carry inefficiencies of up to \$15 Tn, of which \$4 Tn could be eliminated

This chart shows 'systems' (not 'industries')

mprovement potential as % of system inefficiency

Analysis of inefficiencies in the planet's system-of-systems



System inefficiency as % of total economic value

Source: IBM economists survey 2009; n= 480

#### Global economic value of

System-of- systems	\$54 Trillion 100% of WW 2008 GDP
Inefficiencies	\$15 Trillion 28% of WW 2008 GDP
Improvement potential	\$4 Trillion 7% of WW 2008 GDP

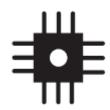
#### How to read the chart:

For example, the Healthcare system's value is \$4,270B. It carries an estimated inefficiency of 42%. From that level of 42% inefficiency, economists estimate that ~34% can be eliminated (= 34% x 42%).





# Our Mission: What is Smarter Planet? Harmonized "service systems" waste less, innovate more



#### **INSTRUMENTED**

We now have the ability to measure, sense and see the exact condition of practically everything.

**MANUFACTURING** 



#### INTERCONNECTED

People, systems and objects can communicate and interact with each other in entirely new ways.



#### INTELLIGENT

We can respond to changes quickly and accurately, and get better results by predicting and optimizing for future events.

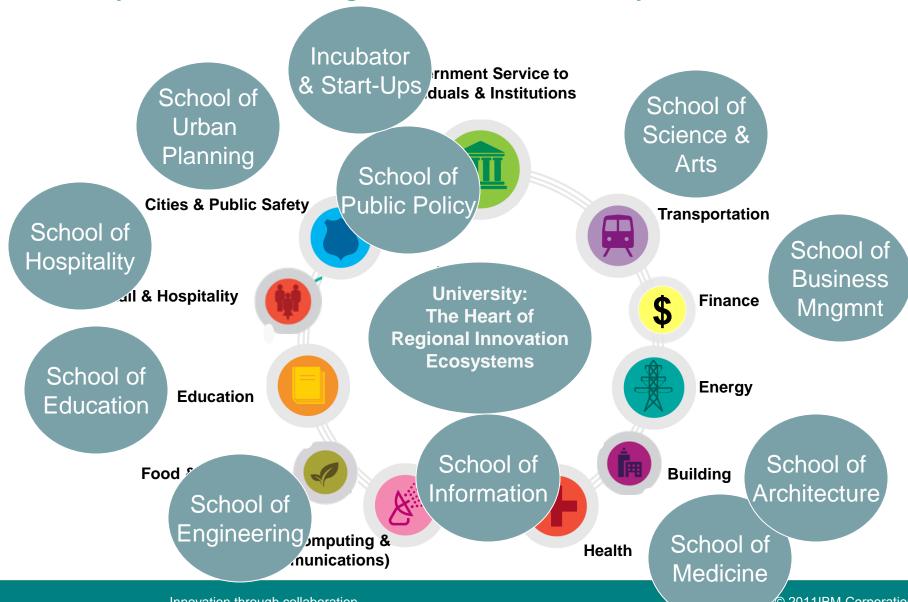
**CUSTOMERS** 

IT

# WORKFORCE SUPPLY TRANSPORTATION FACILITIES







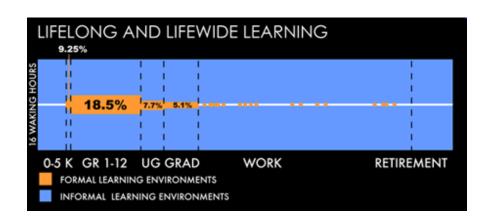








Learning is changing...
... so what is needed?
What new programs?
What new initiatives?
What new projects?



# Education's Signposts

Five interrelated signposts have emerged over the last few years directly impacting the rate and direction of change in education.



### TECHNOLOGY IMMERSION

Technology immersion of students



#### PERSONAL LEARNING PATHS

Personal and varied learning paths



#### **KNOWLEDGE SKILLS**

Knowledge skills for service-based economies



#### **GLOBAL INTEGRATION**

Global integration of systems, resources, and cultures



#### ECONOMIC ALIGNMENT

Education's critical role in a 21<sup>st</sup> century economy

Five signposts of educational trends can be perceived as challenges to traditional institutions – or – as opportunities for meaningful and long-lasting systemic transformation to systems of education.

How an educational system responds to these trends will determine not only its value to its students but ultimately, its longterm value to society.

An investigation into each of these areas is useful for understanding the direction and rate of change, as well as to developing realistic and actionable strategies for education policy, investments and programs.











Many team-oriented service projects completed

(resume: outcomes, accomplishments & awards)

Many disciplines (understanding & communications)

Many systems (understanding & communications)



Deep in one discipline (analytic thinking & problem solving) discipline

(analytic thinking one problem solving) system



SSME = Service Science Management Engineering (and Design)











# Thank you and any questions?

